

Your own email. Four things to have ready.

Your visitors will get your follow-up email from **your** inbox, with your name on it. Connecting takes two minutes on Google's or Zoho's own sign-in screen.

DON'T WORRY

Our **Expert Support team** will help you on every step.

Gmail / Google Workspace

Personal @gmail.com works too — as does a company email on Google Workspace

Zoho Mail

Any company email hosted on Zoho Mail

Not yet

Outlook, Yahoo, Rediffmail and other providers — coming later



The business inbox you want visitors to hear from

Use the address visitors should reply to — **sales@yourcompany**, or your own Gmail if that's what you run the business from. Tell us the exact address; it's the one we'll send the connect link for.



The person who can sign in to it

Connecting means **signing in on Google's or Zoho's own screen** and clicking Allow. Whoever has that login does this step — it takes two minutes. If two-step verification is on, keep the phone handy.



The sender name visitors will see

Your name or your company name — e.g. **Rohan Kapoor · NOVA**. It goes on every follow-up email.



What the email should carry

Your logo, visiting card, catalog and brochure are already with us from signup. Tell us if a different file should go out, or if the email needs a specific signature line.

SAFE BY DESIGN

- **Never send us your password.** Sign-in happens only on Google's or Zoho's secure screen — we never see it and will never ask for it.
- **Nothing changes in your inbox.** You keep using it as before; krid.ai only sends the follow-up emails.
- **Revoke any time.** Google: Account → Security → Third-party apps. Zoho: Accounts → Connected apps.

NEVER SHARE

Never share any email, Facebook or Meta password, any OTP, or any payment card details with anyone at krid.ai — not even the Expert Support team. Always turn off screen sharing while entering passwords and payment details.

THEN

Open the connect link we send you, sign in with **the exact address you gave us** (pick it if you're signed in to several), review the permissions, click **Allow**, wait for "Success!" and tell your krid.ai contact you're done.