

How to connect your email to krid.ai

Five steps, about two minutes, on Google's own sign-in screen. **Zoho Mail** works the same way — see page 2.

DON'T WORRY

Our **Expert Support team** will help you on every step.

NEVER SHARE

Never share any email, Facebook or Meta password, any OTP, or any payment card details with anyone at krid.ai — not even the **Expert Support team**. Always turn off screen sharing while entering passwords and payment details.

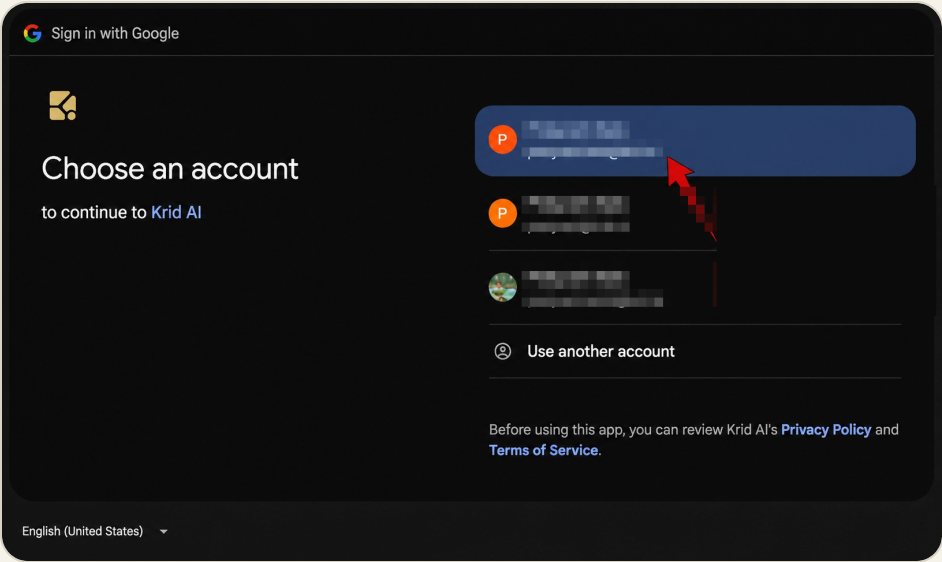
GMAIL / GOOGLE WORKSPACE

Open the secure link

01 Click the link your krid.ai contact sent you. It opens Google's **Sign in with Google** screen — nothing else.

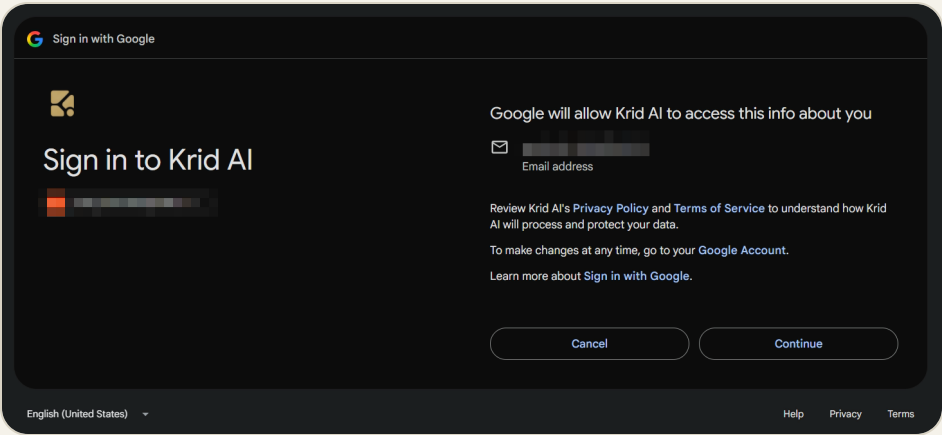
Choose the exact account you gave us

02 If you're signed in to several Google accounts, pick the one you shared with krid.ai — **the email address must match**, or the connection won't work.



Review and click Continue

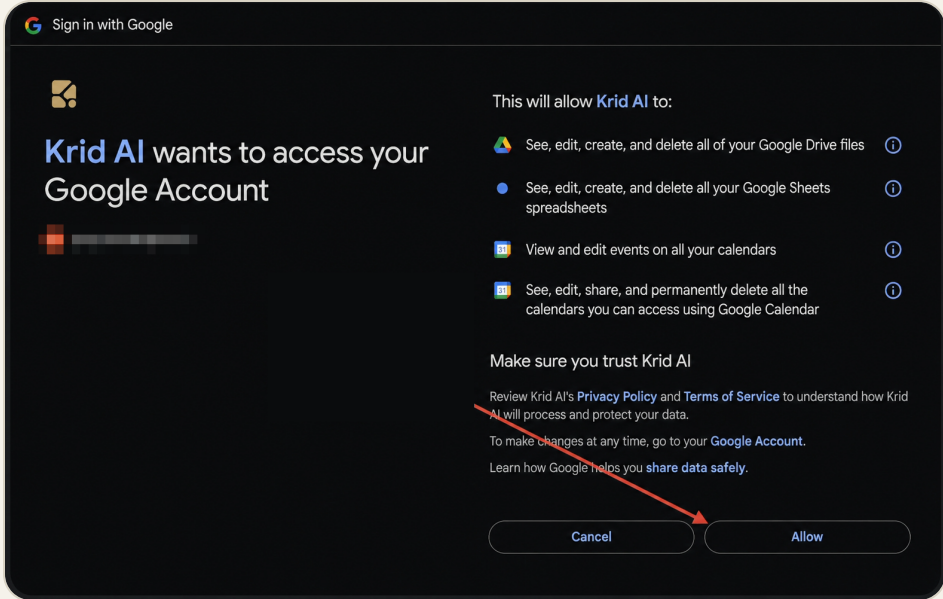
03 Google shows which address it will share with krid.ai. Check it's the right one, glance at the privacy policy, click **Continue**.



04

Grant access: click Allow

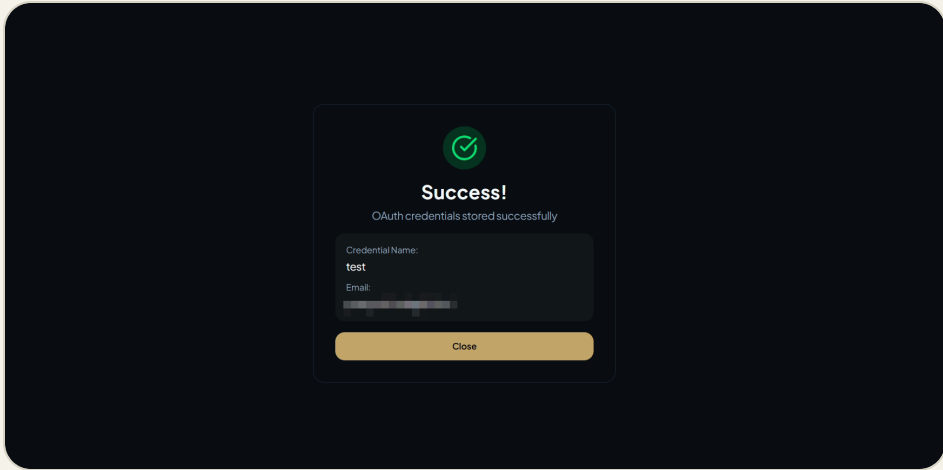
Confirm the account email at the top is correct, review the permissions Google lists, and click **Allow**.



05

Wait for "Success!", then tell us

When the **Success!** screen appears, close the tab and message your krid.ai contact that you're done. We confirm it on our side — your follow-up emails now go out from your inbox.



Zoho MAIL

Same five steps, on Zoho's sign-in screen

1. Open the secure link from your krid.ai contact — it opens **Zoho's** sign-in, not Google's.
2. Sign in with the **exact Zoho Mail address you gave us**.
3. Zoho lists what krid.ai is asking for — sending mail on your behalf. Click **Accept**.
4. Wait for the **Success!** screen and close the tab.
5. Message your krid.ai contact that you're done.

Zoho's screens look different from Google's but ask the same thing. Screenshots for this path are coming.

GOOD TO KNOW

- **Business inbox only.** Connect the inbox meant for krid.ai follow-ups — sales@ or the one you run the business from.
- **We never see your password.** Sign-in happens only on Google's or Zoho's own screen.
- **Revoke any time.** Google: Account → Security → Third-party apps with account access. Zoho: Accounts → Connected apps.